Operation Processes – Inputs

Figure 3.1 Transforming inputs into outputs – operations for different products, an airline and an automotive factory.

– transformed resources (materials, information, customers)
– transforming resources (human resources, facilities)

In the diagram on the right you need to divide the components into the syllabus terms.

Diagram is from Hickey, M., Nader, T. & Williams, T. (2011). *Cambridge HSC Business Studies, 2nd Edition*, Cambridge University Press, Port Melbourne, p.37)
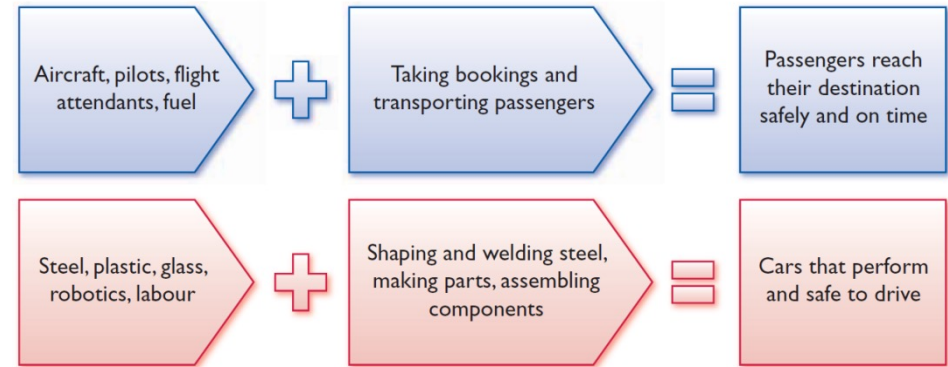
AIRLINE			AUTOMOTIVE FACTORY		
Input	Process	Classification	Input	Process	Classification
Aircraft	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities	Steel	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities
Pilots	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities	Plastic	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities
Attendants	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities	Glass	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities
Fuel	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities	Robotics	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities
			Labour	Something that is transformed Something that does the transforming	Materials Information Customers Human resources Facilities